

## Blue Star Benefit

---

### Background

Inspired by the World War II tradition of displaying a blue star in the window for each family member in service of their country, the Blue Star Benefit Program rebates all interest on purchases and fees charged during deployment in a military campaign. Because the Blue Star Benefit Program went into effect March 1, 1999, any military campaigns before the effective date (such as Desert Storm) will not be eligible.

### Eligibility and Benefits

Eligible Cardmembers include Chase Military Cardmembers (primary, joint, and authorized users) serving on active duty in a military campaign and designated to receive a campaign ribbon or medal authorized by the US Government. (In other words, this means that the U.S. Government recognizes the Cardmember as having officially served in the military campaign.)

## Requirements

Eligible Cardmembers must contact Chase Bank in the form of a letter (a sample letter can be downloaded from this COP).

Along with the letter, to prove eligibility, the Cardmember must provide the following documentation:

Official military document indicating service member is entitled to receive a campaign ribbon or medal authorized by the U.S. Government

Official military document indicating period of active duty service in the military campaign

Power of Attorney if the person requesting waiver of interest payment is not the active duty service person

Documentation should be sent to:

P.O. Box 15298

Wilmington, DE 19850-5298

or information can be faxed to 1-888-643-9628

(domestic) or 302-985-7830 (overseas)

Official military document indicating service member is entitled to receive a campaign ribbon or medal authorized by the U.S. Government

## Provisions

Upon redemption, eligible Cardmembers will receive a refund of all finance charges incurred on their accounts during their time in a military campaign. The amount will be refunded as a credit on their accounts retroactively.

Cardmember must be a cardmember in good standing at the commencement of the military campaign and remain in good standing throughout the campaign.

Service member's account must remain open during the time the rebate is requested and received.

Finance charge rebates are limited to purchases and fees on the account and do not include balance transfers or cash advance made during the Cardmember's participation in the military campaign.

Waiver of finance charges is effective for the duration a Cardmember is deployed in a military campaign, or for a period of one year, whichever is shorter.

Program is effective March 1, 1999. Military campaigns before the effective date are not covered by the Blue Star Benefits. Claims must be submitted within one year of Cardmember's military campaign end date.